


We're adjusting 'server license' pricing on May 1, 2019

 [See in our new document.](#)

Snapbytes is adjusting the server license pricing for **Time to SLA** to more accurately reflect the value our users get from the tool and to make room for some great new features coming your way.

Since its first release in 2014, our motto for **Time to SLA** stayed the same: "The **best** SLA plugin in the marketplace, which is also the most affordable".

For 5 years we have invested heavily on Time to SLA in order to maintain the high standard of quality, develop new features and to improve our services and we have not reflected these to our pricing structure until now. We know that no one likes price increases – that's why we've kept them as low as possible.

Want to lock in our old pricing before the change is made? Even if your licence period is not ending soon, you can extend your licence period for an additional **1 year** or **3 years** using our previous pricing tiers until May 1, 2019.

Have any questions or concerns? Just raise a [support ticket](#).

Thanks always,

Team Snapbytes

User Tier	Pricing after (1 May 2019)
10 users	\$10
25 users	\$300
50 users	\$500
100 users	\$1000
250 users	\$2000
500 users	\$3000
2000 users	\$4000
10000 users	\$5000
10000+ users	\$6000