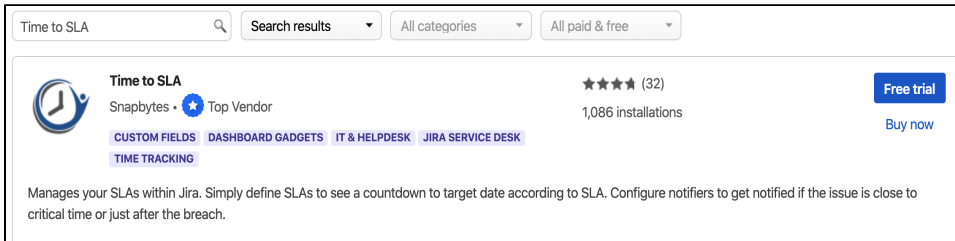


# Installation

✓ [See our new Install document.](#)

i Time to SLA plugin supports all JIRA applications (Core, Software, Service Desk).

1. Log into your JIRA instance as an admin.
2. Click the admin dropdown and choose **Atlassian Marketplace**.  
*The Manage add-ons screen loads.*
3. Click **Find new add-ons** from the left-hand side of the page.
4. Locate **Time to SLA** via search.  
*The appropriate add-on version appears in the search results.*



5. Click **Try free** to begin a new trial or **Buy now** to purchase a license for **Time to SLA**.  
*You're prompted to log into my.atlassian.com. Time to SLA begins to download.*
6. Enter your information and click **Generate license** when redirected to MyAtlassian.
7. Click **Apply license**.  
*If you're using an older version of UPM, you can copy and paste the license into your JIRA instance.*

To find older Time to SLA versions compatible with your instance, you can look through our [version history page](#).