Notify overdue in transition post function

Post function to notify transition that has exceeded time limit within specified period. Use this post function to notify users when the transition has overdue according to given interval.

Email templates can be created or modified according to each transition. Email will be sent to members of specified role.

To add Assign to a user in a role validator, go to the transition of your workflow, switch to Post Functions tab and click on Add post function link.

Select JEP - Notify overdue transition post function and click Add button

Add Post Function To Transition

<table>
<thead>
<tr>
<th>Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assign to Current User</td>
<td>Assigns the issue to the current user if the current user has the 'Assignable User' permission.</td>
</tr>
<tr>
<td>Assign to Lead Developer</td>
<td>Assigns the issue to the project/component lead developer</td>
</tr>
<tr>
<td>Assign to Reporter</td>
<td>Assigns the issue to the reporter</td>
</tr>
<tr>
<td>JEP - Assign issue to a role, according to a field of issue</td>
<td>Post function to automatically assign issues to a specified role based on a field value of issue.</td>
</tr>
<tr>
<td>JEP - Assign issue to a user in custom field</td>
<td>Post function to automatically assign issues to a specified role based on a field value of issue.</td>
</tr>
<tr>
<td>JEP - Notify when a field has been set</td>
<td>Post function to notify specified users when a field has been set in the current transition.</td>
</tr>
</tbody>
</table>

Fill the form

- Type expected duration as minutes
- Select project role that users who have this role should be notified
- Define email subject and body
Add Parameters To Function

Add required parameters to the Function.

- **SLA (as minute):** 30
- **Project Role:** Project Lead
- **Email subject template:** Overdue of transition on issue $issuekey
- **Email body template:** You have exceeded time limit ($duration) for transition

Click **Add** button and that's it.

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**Conditions 0**  **Validators 0**  **Post Functions 6**

The following will be processed after the transition occurs

1. Notify status overdue with a limit of 30 minutes
   **Email template** Subject: Overdue of transition on issue $issuekey
   Body: You have exceeded time limit ($duration) for transition

2. Set issue status to the linked status of the destination workflow step.

Do not forget to publish the workflow!