Enhancer Plugin for JIRA

• Installation
• Calendar
• Custom fields
  • Comment custom field
  • Duration custom fields
    • Time between custom field — Calculates time between statuses/events
    • Response Time custom fields — Calculates the response time according to the first public comment
    • Time Analyzer custom field — Calculates time passed between statuses/events similar to Time Between field, but this field calculates all duration between sub-tasks of an issue
    • Time till resolution custom field — Calculates time passed from the creation, till the resolution of the issue
    • Status Timer (Time in Statuses) custom field — Calculates time spent within the selected status(es) according to the defined working calendar
• Date custom fields
  • Status entry date custom fields — Calculates the date the issue was transitioned to the configured status.
  • Status exit date custom fields — Calculates the date the issue was transitioned from the configured status to any status.
  • First / Last Commented date custom field — Calculates issue's first/last commented date
  • First / Last Public Comment date custom field — Calculates issue's first/last public comment date
  • First / Last Resolution date custom field — Calculates issue's first/last resolution date
  • First / Last Closed date custom field — Calculates issue's first/last closed date
  • First / Last Reopened date custom field — Calculates issue's first/last reopening date
  • First / Last In Progress date custom field — Calculates issue's first/last date that issue's status changes to In Progress status
• User/Group custom fields
  • Status entry user custom field — Displays the user who transitions who transitions the issue to the specified status
  • Status exit user custom field — Displays the user who changes the issue's status from the configured one to any status
  • First / Last Commented user custom field — Calculates issue’s first/last commenter
  • First / Last Public Commented user custom field — Calculates issue’s first/last public commenter
  • First / Last Resolution user custom field — Calculates issue’s first/last resolution date
  • First / Last Closed user custom field — Calculates issue’s first/last user who change issue's status to In Progress
  • First / Last Reopened user custom field — Calculates issue’s first/last reopened user
  • First / Last In Progress user custom field — Calculates issue’s first/last user who change issue's status to In Progress
  • Filterable Multi-User picker custom field — Multiple users selection custom field in which users can be filtered easily
  • Filterable Group picker custom fields — You can define your own group picker by filtering the groups in it
• Counter custom fields
  • Status counter custom fields — Calculates how many times the issue has been transitioned to the selected status
  • Resolved Counter custom field — Calculates how many times the issue has been resolved so far.
  • Closed Counter custom field — Calculates how many times the issue has been closed
  • Reopening Counter custom field — Calculates how many times the issue has been resolved then reopened so far.
  • In Progress Counter custom field — Calculates how many times the issue has been in In Progress status
  • Attachments Counter custom field — Calculates how many attachments do the issue have.
  • Field Change Counter custom field — Calculates how many times does the given field has been changed so far.
• Parent / Linked Issue related custom fields
  • Parent Issue Field custom field — Displays the specified field in parent issue.
  • Linked Issue Field — Displays the specified field/customfield of linked issue.
  • Linked Issues custom field — Calculates the number of linked issues (of specified issue linking) of the issue
• Status custom fields
  • Commented status custom field — Represents the status that the issue was commented first or last
  • Initial Status custom field — Represents the initial status of the issue
• Issue tab fields
  • Reopenings tab panel — Displays all issue reopenings actions
  • Statescope tab panel — Displays all issue issue status and assignee changes at a glance
• Workflow enhancements
  • Workflow conditions
    • User In Group And/Or Project Role condition — Condition to allow only the users who are in group(s) and/or project role(s)
    • Check user in custom field condition — Condition to allow only the user stored in a custom field to execute a transition
    • Previous status condition — Condition to allow only if issue has been set to the selected status anytime before the transition
    • Parent issue JQL condition — Condition to allow only if the parent issue matches specified JQL
    • Check user in specified field is in specified role condition — Condition to allow only if the user in specified field is in the specified role.
    • User Has Any Project Role(s) condition — Condition to allow only the users who are in at least one selected project role(s)
    • User Not In Project Role(s) condition — Condition to allow only the users who are not in selected project role(s)
    • Date Comparison condition — Condition to allow issues which matches date comparison
  • Workflow validators
    • Field has been set validator — Validates that specified field (can be a custom field) has been set
    • User in project role validator — Validates that the logged in user has one of the specified project role(s)
    • Parent issue's status validator — Validates that parent issue's status is in one of the specified status(es)
    • Parent issue JQL validator — Validates parent issue whether it matches specified JQL
    • Subtasks JQL validator — Validates subtasks of the issue whether they match specified JQL
    • Date Comparison validator — Validator to allow issues which matches date comparison
  • Workflow post functions
    • Assign issue to the user in custom field post function — Post function to assign issue automatically to a user that is set within a User custom field
    • Assign to a user in a role post function — Post function to allow assigning the issue to a user within specified role
- Assign to a user in a role, based on a field of issue post function — Post function to assign the issue to a user within a specified role when a field of issue matches
- Notify when a field has been set in the transition post function — Post function to notify specified group, when a field has been set in the transition
- Notify overdue in transition post function — Post function to notify transition that has exceeded time limit within specified period
- Update Linked Issue's custom field with current issue — Post function to update linked issue's custom field value with the value of this issue's custom field
- Update Linked Issue's field value with current issue — Post function to update linked issue's field value with the value of this issue's field
- Add subtask field/customfield user(s) to watchers list of parent issue — Post function to add watcher to parent issue by user field/customfield in subtask

**Reports and Gadgets**
- Time between gadget — Displays time(s) elapsed between transitions, (e.g Time Between Open - Resolved, In Progress - Resolved, and Resolved - Closed, Open to resolution)
- Averaged time between gadget — Displays averaged time (weekly or monthly) between transitions (e.g Time Between In Progress - Resolved).
- User history report and gadget — All-in-one report gadget that filters issues over a given period of time and shows all actions made by given user or group
- Response time gadget — Displays time passed from creation date till the first public comment date of the issue.
- Resolution time gadget — Displays time passed from creation date till the resolution date of the issue.
- Total resolutions per user gadget — Displays total resolution number of issues per user.
- Status counter gadget — Displays status counters (e.g. Reopening Counter, Resolved Counter) as a bar chart
- Time in status gadget — Displays total/average time spent in specified status.
- Top Users by user custom field gadget — Displays 'Hall of Fame' user list by selected JEP user custom fields.
- Resolutions vs reopenings gadget — Displays resolution counts versus reopening counts per user.
- Resolutions vs linked issues gadget — Displays resolution counts versus related issues (e.g. bug issues related with resolved issue using issue relations)
- Two dimensional filter gadget for JEP fields — Displays JEP custom fields within two dimensional filter statistics
- User performance gadget — Displays valuable metrics (resolutions count, original estimation, time duration, reopenings, linked issues) per user
- Main task’s field distributions chart gadget — Displays a pie/bar chart grouped by the parent task fields.
- Number Custom Field Analyzer — displays the analyzed results of the selected number custom field grouped by any field for the issue

**JQL functions**
- Subtasks by field in parent issue — Returns subtasks of parent issues that have field-name = field-value equality
- Subtasks by custom field in parent issue — Returns subtasks of parent issues that have cf-name = cf-value equality

**REST Services**
- Custom field options (Enabled/disabled) — JIRA REST API does not give enabled/disabled and sequence details of custom field options. JEP provides this functionality.
- User Activation/Deactivation — JIRA does not have user activation/deactivation REST service which makes it tough to automate user activation. JEP comes with two REST service which makes it possible to activate/deactivate user.

**Knowledge Base**
- How to enable detailed logging
- Where is the EULA?
- Troubleshooting articles
- Enhancer Plugin Privacy Policy
- Archive
- Warning about removal of SLA modules from Enhancer Plugin
- We're adjusting 'server license' pricing on May 1, 2019
- Reindexing takes too much time with com.atlassian.jira.issue.index.SearchUnavailableException exceptions
- SLA Overview tab panel — Displays all SLA activities of the issue