

Asset custom field

You can add multiple asset custom fields to any screen you want for JIRA and JIRA Service Desk. And you can filter its content by form(s).

It is possible to create a custom field for IT by filtering IT forms and also it is possible to create another asset custom field for Human Resources by selecting forms for HR.

JIRA

- View Issue Screen



Bar Project / BAR-9

problem with John's computers

Edit Comment Assign More Reopen Reopen and start progress Admin

Details

Type:	+ New Feature	Status:	DONE (View Workflow)
Priority:	^ Major	Resolution:	Fixed
Labels:	None		
All Assets:	<a>Dell XPS13 - L003 [Laptop] , <a>Macbook Pro 2017 - 00015 [Laptop]		
Human Resources	<a>iPhone 8 32gb [Phone]		
Assets:			

- View Issue Screen - Asset detail popup



Bar Project / BAR-9

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Edit Comment Assign More Reopen Reopen and start progress Admin

Details

Type:	+ New Feature	Status:	DONE (View Workflow)
Priority:	^ Major	Resolution:	Fixed
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Human Resources	<a>iPhone 8 32gb [Phone]		
Assets:			

Description

Click to add description

Attachments

Activity

All Comments

Name	iPhone 8 32gb
Vendor	AcBel
Model	iPhone 7 Plus 32 gb
Serial Number	1234234234
IMEI	w234234234
Screen Size	5.5"
Memory	128gb
CPU	4 core
Date of Purchase	03.03.17
Warranty Expiration Date	03.03.19
Notes	Vodafone locked!

There are no comments yet on this issue.

- View Issue Screen - Inline edit asset custom field



problem with John's computers

Details

Type: **+ New Feature** Status: **DONE** (View Workflow)

Priority: **Major** Resolution: **Fixed**

Labels: **None**

All Assets:

Human Resources Assets:

- Alpha Database Server [File Servers]**
- Alpha Database Server [Server]
- Alpha Tomcat Server [File Servers]
- Alpha Tomcat Server [Server]
- Beta Database Server [Server]
- Beta Database Server [File Servers]
- Build Server [File Servers]
- Prod Database Server [File Servers]

Description

Click to add description

Attachments

- Create/Edit Issue Screen - filtering, searching and multiple values are supported

Edit Issue : BAR-9

Summary *

Issue Type * **+ New Feature**

Assignee * **admin**

Reporter * **admin**

Start typing to get a list of possible matches.

All Assets

Links issues with assets (v2)

Server Assets

Human Resources Assets:

- Alpha Database Server [File Servers]**
- Alpha Tomcat Server [File Servers]
- Beta Database Server [File Servers]
- Build Server [File Servers]
- Prod Database Server [File Servers]
- Prod Tomcat Server [File Servers]
- Prod Web Server [File Servers]
- Test Web Server [File Servers]

- Asset custom field on JIRA Service Desk customer portal create request screen

Raise this request on behalf of

 admin

What do you need?

Problem with trackpad

Why do you need this?

Sometimes trackpad stops working randomly.


Employee Assets *(optional)*

× Dell XPS13 - L003 [Laptop] |

All Assets *(optional)*

Start typing to search

Attachment *(optional)*

 Drag and drop files, paste screenshots, or
[browse](#)

Create Cancel

- Asset custom field on JIRA Service Desk customer portal request view screen.

 Comment on this request... 

Details Today 3:15 PM

Why do you need this?

Sometimes trackpad stops working randomly.

Employee Assets

Dell XPS13 - L003 [Laptop]

All Assets

Alpha Database Server [File Servers], Bitbucket [Application Servers]

Asset custom field is searchable auto-complete and a multi-select field type.

All Assets (optional)

× Alpha Database Server [File Servers]

× Bitbucket [Application Servers] |

HP Spectre - L-0003 [Laptop]

JIRA Software [Licenced Software]

JIRA Software [Licenced Software 2]

JIRA Software [Application Servers]

John Sober's Computer [Personal Computers 2]

Keyboard0001 [Keyboard]

Keyboard0002 [Keyboard]

Keyboard0012 [Keyboard]