


# Installation

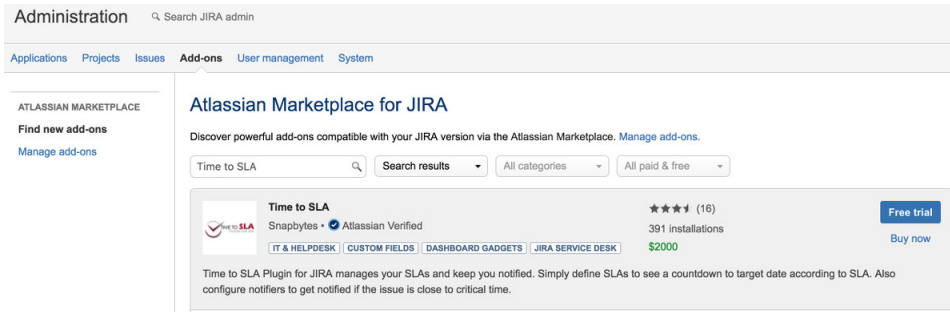
 Time to SLA plugin supports all JIRA applications (Core, Software, Service Desk).

1. Log into your JIRA instance as an admin.
2. Click the admin dropdown and choose **Atlassian Marketplace**.

*The Manage add-ons screen loads.*

3. Click **Find new add-ons** from the left-hand side of the page.
4. Locate **Time to SLA** via search.

*The appropriate add-on version appears in the search results.*



The screenshot shows the 'Administration' page in JIRA, specifically the 'Atlassian Marketplace for JIRA' section. The search results for 'Time to SLA' are displayed. The plugin is by Snapbytes, is Atlassian Verified, and has 391 installations. It is priced at \$2000. The search filters are set to 'Time to SLA', 'Search results', 'All categories', and 'All paid & free'. The 'Time to SLA' plugin card includes a 'Free trial' button and a 'Buy now' button. Below the card, there is a description: 'Time to SLA Plugin for JIRA manages your SLAs and keep you notified. Simply define SLAs to see a countdown to target date according to SLA. Also configure notifiers to get notified if the issue is close to critical time.'

5. Click **Try free** to begin a new trial or **Buy now** to purchase a license for **Time to SLA**.

*You're prompted to log into my.atlassian.com. Time to SLA begins to download.*

6. Enter your information and click **Generate license** when redirected to MyAtlassian.
7. Click **Apply license**.

*If you're using an older version of UPM, you can copy and paste the license into your JIRA instance.*

To find older Time to SLA versions compatible with your instance, you can look through our [version history page](#).